

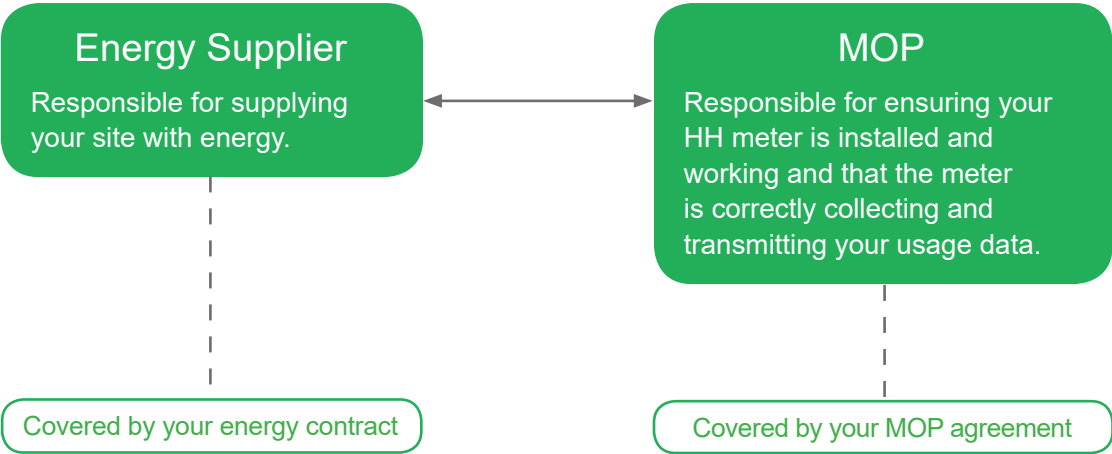
METER OPERATOR PROVIDER (MOP) AGREEMENTS



WHAT IS A METER OPERATOR PROVIDER (MOP) AGREEMENT?

A **Meter Operator Provider agreement** (more commonly known as a **MOP agreement**) is a contract between you and your **Meter Operator Provider (MOP)** that covers the installation, operation and management of your **Half Hourly (HH) electricity meters**.

In the UK, separate contracts are used to cover the electricity that is delivered to your site and any HH meter that is installed to measure how much of that electricity is being consumed. The data from your meter is collected, aggregated and sent back to your energy supplier for billing.



FREQUENTLY ASKED QUESTIONS

DO I NEED A MOP AGREEMENT?

If you have an HH meter that is supplied with more than 100kW then yes, a MOP agreement is required by law. If you do not have a MOP agreement in place then that meter will not be able to receive electricity.

WHAT DOES A MOP DO AND WHAT DOES A MOP AGREEMENT COVER?

Your MOP is responsible for the installation and maintenance of your HH meters. If your meter becomes damaged, stops working or needs upgrading, your MOP is responsible for undertaking this work under your MOP agreement. Your MOP also makes sure the meter is able to transmit your data without any issues.

Your MOP can either be your energy supplier or an accredited third-party (who is often cheaper). However, you must have a MOP agreement in place for your supplier to supply you with electricity.

CAN I CHOOSE MY MOP?

Yes. You are entitled to choose your own MOP based on your requirements. If you do not appoint a MOP then your energy supplier will appoint their preferred MOP on your behalf.

HOW WILL I BE CHARGED FOR MY MOP SERVICES?

MOP agreements are separate from electricity supply contracts, meaning you will receive separate invoices for each service. If your electricity supplier appoints your MOP, the cost of your MOP services may be passed through on your primary electricity bill.

HOW DO I PROCURE OR SWITCH MY MOP AGREEMENT?

Knowing what MOP agreement is best for your business and procuring the right service can be confusing and time-consuming.

Advantage Utilities has you covered. Whether you run a single building or a multi-site complex, Advantage Utilities can review your requirements and get you the contract that fits your needs.

Call us today on **0207 371 5360** for expert advice on all your MOP and energy requirements.